

Privacy Policy

ExpressMD (ExpressMD) is dedicated to making your online experience as interesting and enjoyable as possible. We truly appreciate your presence on our site and at all times understand that you are our guest and should be treated accordingly. To ensure this, we have listed the components of our Privacy Policy below. This Privacy Policy applies to all ExpressMD web sites and application web sites.

What Information We Gather and Track

1. We request personal information when you place an order, register for a product or service, download information, request a service, answer a survey, correspond with us or engage in certain other activities on our Web site.

For example:

a. If you submit an order on-line with us, we will ask you for information necessary to complete the transaction - such as your name, address, and credit card number.

b. If you request technical support online, we will ask you for information necessary to complete the transaction - such as your name address and information about your computer hardware, software and the nature of the problem you are experiencing.

c. You make the decision whether to proceed with any activity that requests personal information. If you do not wish to provide the requested information, however, you may not be able to complete the transaction.

2. The only other information we automatically collect is information related to the use of our web site. This information is anonymous and is gathered through our servers' log files and we do not use this information to identify you personally. This information allows us to create better content aimed at our viewer's preferences. These log files record generic information, such as:

a. General information when you log in: Internet domain (for example, "xcompany.com" or "yourschool.edu"); Internet Protocol (IP) address; operating system; the browser used to access our Web site; files downloaded; the date and time you access our site; and the pages that you visited.

b. Referral and statistical information where we have links or ad banners. Such data may include aggregate data such as the number of click-throughs that occurred. It may also include specific data, such as whether you are a repeat visitor; whether you viewed or clicked on an ad banner and used our site, and the identity of the site which you linked to or from any ExpressMD applications. We do not use such data to identify you personally.

How We Use the Information We Gather and Track

We use personally identifiable information in the following ways:

1. To provide you with information about product upgrades, new products, services, newsletters and informative emails;

2. To assist us in creating content that is relevant to you;
3. To provide you with special offers that may be of interest to you and to improve your experience on our Web site;
4. To assist us in creating better products and services to meet your needs;
5. To allow you to purchase and download products, obtain access to services or otherwise engage in activities you select;
6. To help you quickly find software, services or product information important to you.

Choice/Opt-Out

All forms on our web sites that send information to a database that may be used in the future, e.g. mailing lists, registration, etc., have check boxes where you specify whether or not you would like to receive information from us in the future. Forms used just to send e-mail, post messages, etc., do not include the option, but will never share your information without your permission. Be assured that we do not sell our name and address lists. If you choose to receive information from us, each message will also include instructions on how to "unsubscribe" from future mailings should you wish to cancel. If you are on a web page that requires personal information but does not offer communication choices, or would like to change your preferences for information that you have previously provided, please contact us at help@expressmd.com

Use of Cookies

Some of our pages use a feature of your browser called a "cookie." Cookies, by themselves, are not able to extract any personal information from you. This cookie automatically identifies your computer - but not you - to our servers when you visit our site. Unless you specifically tell us, ExpressMD will never know who you are, even though we may assign your computer a cookie. Also, ExpressMD's web sites can only read cookies created by ExpressMD's web sites. Cookies allow us to personalize our site for you and to provide you with information that fits your needs and desires. For instance, once you register your product online, a cookie is written to your computer so that you will not need to type information in the future to obtain support.

Information Sharing and Disclosure

Any information you submit through ExpressMD's web sites will be held in the strictest confidence. Except as described elsewhere in this Privacy Policy, we will not use your personal information without your consent.

We do not rent, sell, or share personal information about you with other people or nonaffiliated companies except to provide the services you have requested.

We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims.

We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our terms of use, or as otherwise required by law.

Security: Secured Data Transmissions

In those instances where we secure your information in transit to us and upon receipt in order to safeguard your personal information, ExpressMD uses the industry standard encryption software, Secured Socket Layer (SSL). The URL in your browser will change from HTTP to HTTPS when this security feature is invoked. Your browser may also display a lock symbol on its bottom task bar line to indicate invoked secure transmission.

Changing Your Information

We make a sincere effort to respond to your requests to update or correct the personal information you may have provided us. If you believe that we do not have your current personal information or wish to delete or correct such information, please contact us at help@expressmd.com

Access by Third Parties

Other than described above under the caption "Information Sharing and Disclosure," we do not provide access to information about you that we obtained from your use of this web site to third parties. Please note that your use of any ExpressMD services will be governed by the privacy policy applicable to such service, which terms may be different than those stated in this privacy policy. You are urged to read such privacy policies when you register and use any other ExpressMD service.

Other Web Sites

This Privacy Policy applies only to the ExpressMD web sites and application web sites. We do not exercise control over the sites maintained by third parties even if related to our service. These other sites may place their own cookies or other files on your computer, collect data or solicit personal information from you. We encourage you to read their privacy statements, as they may differ from ours.

Privacy Policy Changes

Please note that this Privacy Policy may change without notice. We will post any Policy changes on this page and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of Policy changes).

Contact Us

ExpressMD knows that your privacy is very important to you. We welcome questions and comments regarding this policy, so feel free to contact us at help@expressmd.com

We will investigate and respond to your inquiry. Your inquiry will be treated confidentially, and will not be shared with external parties. Because technologies on the Internet change so quickly, ExpressMD reserves the right to modify its Privacy Statement from time to time. More legal information can be found in ExpressMD's Legal Notice Statement.